Who We Serve
- Los Angeles County Residents & Visitors
- Social Service Agencies
- Non Profit Organizations
- Information & Referral Professionals
- City/County/State/Federal Departments

Resource Program Goal
Maintain
- Maintain existing database of Human Services
Find
- Research and find relevant new services and programs from a variety of sources
Curate
- Review and confirm information for reliability, accessibility, accuracy and appropriateness
Share
- Publish information to the database that informs Community Resource Advisors, 211LA website, and social media

What We Do
As AIRS Accredited Certified Resource Specialists (CRS) we:
Research social service topics, agencies, and programs
Attend community meetings
Support Staff
Call and e-mail to verify information

Partners & Collaboration
We work with agencies and non-profits daily to ensure we maintain current information.

The Resource Gallery
Effective database management is not only the accuracy of the database itself, but also easily accessible methods to share data to both communities in need as well as other agencies seeking resources for their clients or constituents.

Resource listings include:
- Address/ Map
- Service Hours
- Service/ Intake Phone Numbers
- Services by Site Location
- Fee Structure
- Language
- Application Procedure
- Service Areas
- Cultural Competencies

Database At A Glance
- One of the largest human service databases in the U.S.
- Consistently updated through a formal update process
- (Update your entry today – ask a Resource Writer for details!)
- The database powers searches for our CRAs, the 211LA website, and CareLinQ
- Allows for in depth reporting

211 LA/AIRS Taxonomy of Human Services
- Standardized method of indexing services
- Allows users to search by their needs
- Flexible and adaptable to changing social service issues

211LA.org
- Community Calendar
- Specialized Portals
- Guided Search
- My211

Partner with Us
The Resource Team is available Monday – Friday 8:00am – 5:00pm. Call us anytime, we love to talk about the database and services.

For more information
ResourceMailingList@211LA.org
(877) 463-6929

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